Matt Hancock, Secretary of State for Health and Social Care at his speech at the 2018 NHS Expo, said...

"We need technology that makes life easier for hard-working and often over-stretched staff. We need technology that can run basic tasks and processes more efficiently. This will save the NHS money and free up staff time – money and time that can be better used to provide great care... There are also many great innovations aimed at improving patient care across settings, like... the Capacity Tracker which enables staff to locate available beds in nearby care homes instantly – reducing the need for nursing staff to spend all day on the phone ringing round and freeing up beds in acute settings."

"It's really important that all parts of health and social care systems work together...to make sure we can deal with the pressures over winter. Having a tool like capacity Tracker is a real welcome addition to how we manage the situation."

- HC One Director of Commissioning Care

"Free up your existing resources! Capacity Tracker enabled our social care staff to view updated bed capacity information quickly with just a few clicks."

- Vimal Choksi, Oldham Council

"We're very keen to see a Capacity Tracker that's not there for moving people to a care home as the first and default option, but to looking at what is the best place for an individual. Capacity Tracker helps create the right opportunities to have those conversations locally about the best place, systems and support."

- Head of Care and Health Improvement at Local Government
Association, Andrew Hughes

"A patient needed to be placed outside our Trust area. Capacity Tracker allowed us to search and narrow down the care homes that would provide the right care, to just three. That patient was then placed within two days; before Capacity Tracker that would have taken a lot longer to do. It's not just the people we look after that benefit from such in-depth search and increased communication, the Trust's workforce themselves also feel more in control and like they can really make a difference".

Mandy Griffin, Managing Director,
 Digital Health, The Health Informatics
 Service, Calderdale & Huddersfield
 NHS Foundation Trust

In collaboration with NHS England and health and social care our user group helps shape the continual development of the **Capacity Tracker** so it is always evolving to meet users changing needs and priorities.

The Capacity Tracker is delivered by NECS an NHS organisation that is renowned for developing and delivering high quality products and services across the country to health and social care.







For further information or to request a demonstration please contact us



0191 301 1300



necsu.capacitytracker@nhs.net



carehomes.necsu.nhs.uk



@CapacityTracker



@NHSCapacityTracker

Rapidly find care home vacancies across England to help minimise Delayed Transfers of Care





Capacity Tracker enables care homes to share their available capacity in real time and allows users to search for care home availability across England. The system helps people to make the right choice for them ensuring they don't stay in hospital any longer than is necessary, when discharge from hospital to their own home is not possible.

Capacity Tracker can be used in the individual's own home when they need to choose a care home suitable for their needs.



Trusts and Councils

Check for real time availability

Care Homes

Update your information online





CCGs and Councils

Monitoring dashboard



Users can search for short stay support, enabling discharge teams to rapidly search for care homes with vacancies offering respite, reablement and more.

The Capacity Tracker helps minimise the number of delayed transfers of care and reduces the amount of time discharge teams waste on ringing around care homes searching for vacancies. Repeat phone calls become a thing of the past!





It's fast, secure and completely free to care homes. It's simple to register too, with rapid set up that allows users to have access within minutes.

The Capacity Tracker makes it easier and faster for care homes to fill their vacancies.



It provides a view of care homes with vacancies across the country, supporting effective discharge and reducing length of stay to hospital.





Care homes can advertise their vacancies across the country within 30 seconds. These instant updates can be made from any internet connected device, including smartphones and tablets.



Users can easily analyse the nationally published delayed transfers of care data for any hospital trust and local authority in England and benchmark DTOC performance and track the impact of initiatives designed to reduce delayed transfers of care.

